



## DOUGLAS-MAIN PHARMACY

4121 Fairview Ave., #102  
Downers Grove, IL 60515  
(708) 969-7966

5207 Main St., Suite 2  
Downers Grove, IL 60515  
(708) 969-0036

Dear Neighbor,

It won't be long now and winter will be here in full force. You'll have the thermostat set just right at your place and you'll be nice and comfortable, then you'll notice it's time to have a prescription refilled. The last thing you'll want to do is bundle up and venture out into the cold to get your medicine. Stay indoors.

We'll bring it to you.

Why spend half a day trying to get warm again after going out for an hour? You can admire the beauty of frost and snow from inside. We'll deal with the icy sidewalks, cold wind, and slippery roads. You have more important things to do than to worry about falling, or catching the flu. Some days you'll enjoy getting out, but the days you'd rather not, don't. Let us be of service to you.

We've found there's no substitute for old fashioned service.

You need to know more about your medicine than just when to take it. Dosages, possible side effects, how drugs work with or against each other ... it's all pretty important. So for years we've been providing folks like you with patient information sheets about their prescriptions. Jerry and I advise you as to the best way to take the medicine your doctor has prescribed for you.

Discomforts associated with many medicines can usually be avoided, or at least minimized, by taking the medicine before a meal, after a meal or with water. We'll instruct you as to which is best.

A new law is going into effect in January requiring every pharmacy to finally do what we've done for years. Some will call it "the law". We've just called it "service".

We promise you exceptional prescription services at highly competitive prices. If you discover someone else charges less than we do for a prescription, just show us their receipt. We'll match the lower cost. You can use the money you save for something you want.



Please keep these important numbers near your phone.

**Main Pharmacy** (Main St.) 969-0036. Pharmacist is **Jerry**  
**Douglas Pharmacy** (Fairview) 969-7966 Pharmacist is **Doug**  
**24-hour Emergency Phone** 968-0015

I hope you never need the emergency number. But if you do, please use it. We want you to feel that our pharmacists, associated staff and technicians are ready to serve your health care needs 24 hours a day.

The reason we're in business, neighbor, is to serve you. Your satisfaction is our primary goal. With prescription medicines costing what they do these days, you need a pharmacist that understands insurance plans and can work with you to save you money.

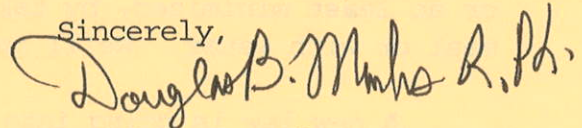
We work with Circuit Breaker, PCS, MediMet, and a long list of other plans. Ask us about your plan. Chances are we're already working with it. The benefit portion of medicine is usually paid before we deliver it to you. That's easy on your pocketbook, wouldn't you say?

It's no fun worrying about whether or not such-and-such is covered by your insurance. Steve, our Store manager, can be especially helpful when you have needs for home medical equipment. He knows the nature of MediCare's benefits and enjoys helping people understand their benefits better. He's very helpful. Talk to him. You'll enjoy greater peace of mind. Less worry about insurance matters. Better sleep.

If you're out and about one of these crisp Fall days, stop in and say "Hi". We would love to meet you. Feel free to stop in any time. Our in-store sales may save you some money, and you can warm your hands and toes before you have to venture out again this winter. The potbelly stove isn't here like it may have been years ago, but we're every bit as friendly as people were back then. Some things just can't be improved upon.

Would you like for us to take care of your prescription needs? Good. Just bring in your prescription while it's still nice out. And we'll contact your doctor and previous pharmacy for you.

Sincerely,



Douglas B. Marks R.PL  
Owner

P.S. If you're already enjoying all these benefits, pass this along to a friend who needs them.